

## Shaw Library Feedback Form

**The main objective of the university library is to cater satisfactorily to the requirements of its end users.**

**Please mark with a tick the response that applies to you:**

How often do  
you visit  
library?

Frequently ☐  
Once in a Week ☐  
Twice in a Week ☐  
Once in a Month ☐

**Please take the survey & leave a remark below to help us with future improvements:**

| S.N | Question                                                                                                  | Very Satisfied | Satisfied | Neither dissatisfied or satisfied | Dissatisfied | Very dissatisfied |
|-----|-----------------------------------------------------------------------------------------------------------|----------------|-----------|-----------------------------------|--------------|-------------------|
| 1.  | How satisfied are you with the availability of books in the library related to your subject?              |                |           |                                   |              |                   |
| 2.  | How helpful did you find the Library Training Sessions?                                                   |                |           |                                   |              |                   |
| 3.  | How satisfied are you with the available reading space, cleanliness and ambience of the library facility? |                |           |                                   |              |                   |
| 4.  | How satisfied are you with the computer lab/ Wi-Fi network and printing/ copying?                         |                |           |                                   |              |                   |
| 5.  | How satisfied are you with the overall services provided by the library?                                  |                |           |                                   |              |                   |

  

| S.N | Question                                                                                                                                                                    | Very aware | Aware | Neither aware or unaware | Unaware | Very Unaware |
|-----|-----------------------------------------------------------------------------------------------------------------------------------------------------------------------------|------------|-------|--------------------------|---------|--------------|
| 6.  | Are you aware of the library's available online databases and e-journals/ periodicals?                                                                                      |            |       |                          |         |              |
| 7.  | Are you mindful that the library's online resources and databases, including e-journals and periodicals, effectively meet the demands of your research or academic studies? |            |       |                          |         |              |

Comments if any please: